LASAN DATA CENTER

INFORMATION, INSIGHTS, AND ANALYSIS FROM LA SANITATION

February 15, 2019

This week, CSLA reporting includes data through February 9, 2019. In the past 7 days, LASAN CSLA teams have responded to 288 Illegal Dumping service requests and 637 Homeless Encampment cleanup service requests.

To date in February, LASAN CSLA teams responded to 347 Illegal Dumping service requests and 701 Homeless Encampment cleanup service requests.

Within the past 30 days, LASAN's Customer Care Center answered 68,718 calls for service with an average wait time of 2 minutes and 24 seconds. There was a system error on Monday, February 5, 2019. This caused the stats to only be recorded for a few hours of the day.